POLICY NAME:	INFORMATION TECHNOLOGY						
RESPONSIBILITY For Development/Review:	☒ University Admin	☒ Dept.Chair/ Program Director	☒ Academic Director	☒ Clinical Director	☒ Faculty	☒ Medical Director	☒ Administrative Secretary
APPROVED BY:	Faculty						
DATE CREATED:	5/17/2013						
DATE REVISED:	2/26/2025						
REVIEWED: Annually	2/26/2025						
SUPPORTIVE DOCUMENTS:	*MU Website:* *https://www.mercyhurst.edu/academics/distance-learning/technology* *DPAS Student and Policy Handbooks*						
OCCURANCE:	☐ Daily	☐ Weekly	☐ Monthly	☐ Quarterly	☒ Yearly	☒ As Needed	
PURPOSE:	To define the University policy regarding information technology and student technology assistance.						
POLICY:	Information technology is a vital part of the University experience. The Information Technology Department (IT) provides a reliable network with robust network services for the entire Mercyhurst community. Wireless access is available across the campus and in all student residences. Students must have a laptop computer for use during the entire program of study. Each student is responsible for maintaining their computer's access to the Mercyhurst network and required software programs throughout the course of study. All student computers must be protected against viruses, spyware and other malicious software (malware). To accomplish this, computers connecting to the Mercyhurst network must have current operating system software, security patches and activated and updated anti-virus software. The IT Helpdesk assists in troubleshooting computer and network issues. The IT Helpdesk is located in the Hammermill Library, phone number 824-3200.						
OTHER NOTES:							